#### Creating Consistency across Hundreds of Services

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# Fitness Functions

















## Good software, everywhere?















## Good software, everywhere?





#### ENGINEERING GUIDELINES

#### damatif, balagana kurase sacasan salgin kuras

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## What's a fitness function?

#### Building Evolutionary Architectures, 2017, Ford, Parsons, Kua

An architectural fitness function provides an objective integrity assessment of some architectural characteristic(s).

> We can write tests that verify that our system obeys our nonfunctional requirements



# When to run fitness functions?

In 2019, Paula and Wang (Thoughtworks) described how to implement a fitness function-driven development by incorporating checks in build pipelines





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But what if nobody actively works on a project?

We can run tests centrally for all projects, ensure ownership for all services and inform owning teams of required changes







### Jimdo: the website builder from 2007 turned business builder for small businesses

17 years

## 30M websites



### Jimdo: the website builder from 2007 turned business builder for small businesses

## 214 services

17 years

# 70 engineers



### Failed experiment: Feature Flag Janitor

Checks age of all feature flags of a team and notifies them D when they configure it



### Failed experiment: Feature Flag Janitor

- Checks age of all feature flags of a team and notifies them when they configure it
- **Complicated setup**: ~10 steps to set it up correctly
- **No support**: Nobody followed up with the teams
- **No Alignment**: Was created in 2021 were many engineering leaders were still betting on explosive growth instead of prioritizing tech debt
- Solve Alert fatigue: Teams learned to ignore the notification that came twice a week as nobody followed up on them



Looks for services without regular deployments and notifies teams 



## Success case: Deployment notifier

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- Looks for services without regular deployments and notifies teams
- Volume automatically.
- **V** Dedicated support: I get a summary of the alerts and join team channels to understand if the works gets done or is at least prioritized
- **V** Alignment with CTO + Directors: "Quality is not negotiable"
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## Success case: Deployment notifier

#### Results:

- 15 % of services were violating the rule of regular deployments from the engineering guidelines initially
- 3 % of services could be deleted because they were no longer needed
- 3 % of services didn't have clear ownership (missing/outdated alerting channels)
- Now we know exactly that all services have a working CI/CD pipeline because we test our infrastructure weekly for this attribute



# Summary

- Fitness functions shine a light of knowledge and clarity into the fog of uncertainty and ambiguity
- To make them effective in driving change, be sure to
  - Align with your engineering leaders first
  - Make it easy for your teams
  - Follow up and support

#### Thank you for your time

